अभिषेक सिंह, आई.ए.एस. अध्यक्ष एवम् मुख्य कार्यकारी अधिकारी ABHISHEK SINGH, IAS President & Chief Executive Officer



राष्ट्रीय इ-गवर्नेंस प्रभाग इलैक्ट्रोनिक्स और सूचना प्रौद्योगिकी मंत्रालय National e-Governance Division Ministry of Electronics & Information Technology

DO No. NeGD/01-05/2018 Dated: 29th August, 2022

Dear Ilni Sriwanau,

As you may be aware, DigiLocker is one of the key Building Blocks under India Stack comprising of Aadhaar, UPI, DigiLocker and eConsent Framework. DigiLocker is not only a vault for all Government documents that citizens can access but also provides for consent based verification for third parties. More than 12.6 crore people are using DigiLocker services and DigiLocker is hosting more than 560 crore documents issued by 2205 government and private organizations.

- 2. In this regard, I wish to inform you that the Department of Administrative Reforms and Public Grievances (DARPG) of the Ministry of Personnel has announced the adoption of DigiLocker to enhance citizen-centric service delivery via letter-number MISC/UNIVERSALDIGITALACCESS/20-21 (e-6862) dated December 28, 2020. (Copy enclosed)
- 3. I would request you to kindly issue the necessary directions to the AG offices in States & UT's for facilitating e-PPO, e-GPO, Gratuity order, GPF and family pension through DigiLocker for the beneficiaries. If these documents are made available through DigiLocker then the citizenscan download and view the copy as and when required. The digital copy available in the DigLocker will be treated at par with the original physical document as per Rule 9A of the Information Technology (Preservation & Retention by Intermediary providing DigiLocker facilities) Rules, 2016.
- 4. For further clarification and necessary coordination, the team can reach out to Shri Durga Prasad Dash, Additional Director, NeGD over the Phone: at +91 7735001000 and email: durga@digitalindia.gov.in Vishal Virmani over the Phone: at +919910847231 and email: vishal-virmani@digitalindia.gov.in

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Yours sincerely,

(Abhishek Singh)

Shri Kesavan Srinivasan
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